

govService

# Amanda

Helping government of all sizes digitally transform critical business processes.



## EXPANDED DIGITAL SERVICES FOR GOVERNMENT AGENCIES

With our collective expertise and interoperable platform, our 6,000 customers will gain access to the most advanced and comprehensive technology offered in the public sector, supporting:

- Permitting & Compliance
- Licensing
- Freedom of Information
- Grants Management
- Inspection and Code Enforcement
- Land Development Plan Review

Sample PCL use cases include:

- Business Licenses
- Cannabis, Alcohol, and Tobacco
- Environmental Protection
- Gaming
- Food Safety
- Hunting & Fishing
- Professional Trade Registrations
- Waste Management

The largest community of government professionals:

- 6,000 customers
- 300 million subscribers
- 1,200+ employees
- 30+ years of experience

## The leader in modern digital service delivery

Granicus and Amanda together can accelerate the digitization of any government process with the first and only civic engagement platform, now with Amanda best-in-class, highly configurable technology.

## What If You Could...

- ✓ **Digitize Complex Processes Improve Citizen Engagement** Digitize global Permitting Compliance and Licensing (PCL) and Freedom of Information (FOI) processes including land and construction management and professional and business regulation.
- ✓ **Modernize Staff Workflows** Automate and simplify a wide range of civic services for your employees; centralize customer, property, asset & other data types in a single portal.
- ✓ **Increase Mobile Workforce Productivity** Enable employees to complete entire inspections in the field with mobile devices.
- ✓ **Communicate Across Channels** Automate customer alerts, notifications, and reminders with integrated communications that span web, email, and SMS.
- ✓ **Grow Your Target Audience** Leverage the govDelivery Network of 300M subscribers to support shift to online, self-service channels.

Many leading governments use Amanda to manage their regulatory functions and citizen services including:



NOVA SCOTIA

